

Approximately five (5) years ago the leaders in Jasper County recognized that in order for the county to progress we would have to provide county wide garbage service.

**The service that we have now has many very good points;** it is very inexpensive, you pay about half what many areas in Georgia do. For the most part the actual pickup service is very good. The elderly and handicapped are entitled to back door pickup at no additional charge, and the service is backed by a national company.

**There are some problems with the service.** No opt out provisions were made for those who really did not need the service. The desire to offer good customer service went away when the service was made mandatory. The county has constantly lost money trying to manage this service.

We have amended the plan five times and it still does not work well. I have put a lot of thought into how we could keep the good points and change the bad points and this is what I came up with.

**The plan:**

- When you get your tax bill the \$154.00 for curbside pickup will be on the bill.
- Along with the tax bill you will receive a numbered voucher for garbage pickup.
- In January Advance Disposal will bill you for annual service of \$154 or voucher.
- You may mail the voucher to Advance to prepay one year of curbside service.
- If for some valid reason you have another source to handle your garbage you may;
  - (1) Return your voucher to the Tax Commissioner.
  - (2) Sign a notarized statement acknowledging your responsibilities for garbage disposal and the penalties for not doing so properly.
  - (3) You will receive a credit to your tax bill or a refund check, if already paid for \$154.00.
- New homes starting garbage service during the tax year will pay \$154.00 (prorated) to Advance and then will be placed on the voucher system the following tax year.
- Curbside service can be transferred to new homeowners but no prorated refunds will be made during a tax year.

**This plan accomplishes the following;**

- You have a choice.
- The county can no longer lose money managing the plan.
- Advance will do one billing per year, not twelve.
- There is no accounting or record keeping for the county.
- Customer service will improve.